

"Be a Peacock in a world full of pigeons"

Our Guarantees to you:

We are proud to introduce our Guarantees at Peacock Dental Spa. Our Guarantees are so important to us as a team that we wanted to make sure that you know what they are, and how confident we are to be able to back them up.

WE GUARANTEE PAIN FREE-OR YOUR MONEY BACK*

We want you to be comfortable whilst having your dental treatment and we know this is possible as a clinical team. We have all trained in the best techniques and having you pain free is paramount to any treatment we provide. You never need to experience pain in the dental chair. There are always options to explore and if you are struggling with anxiety then we can help. So please be open with us and we will be gentle and take the time to understand your needs.

WE GUARANTEE TO BE ON TIME-OR YOUR MONEY BACK*

We respect your time. We understand that your time is precious, so not only will we see you on time, we will make sure we communicate how long you will be with us at the Spa so you can best plan your day. If we are up to five minutes late, then you will receive a gift voucher or we will make a donation to your chosen charity as an apology to you. If we are from five minutes up to a maximum of half an hour late, we will reimburse you at our full hourly rate.

WE GUARANTEE OUR TREATMENT FOR UP TO THREE TIMES LONGER *

We have enhanced guarantees for all of our recommended treatments. We know that when we have recommended an option to you that you need to have total confidence that it will work. We are so confident in our own preventive measures that we know the right treatment will last, or we replace it free of charge. Our recommended treatment options will be explained to you as part of any treatment plan discussion.

WE GUARANTEE TO CALL YOU BACK WHEN WE SAY WE WILL*

There are few things more annoying that awaiting a promised phone call at a specified time, and then not being called back, nor do we want you waiting by your telephone all day. If we say we will call you (or email, or write) by a specified time, we will. If we don't, we will give you a £5 Amazon voucher, or a donation to a charity of your choice.